

MEMBER PORTAL

Convenient 24/7 Access

If you'd rather log in than dial in, register for the Sutter Health Plus Member Portal today.



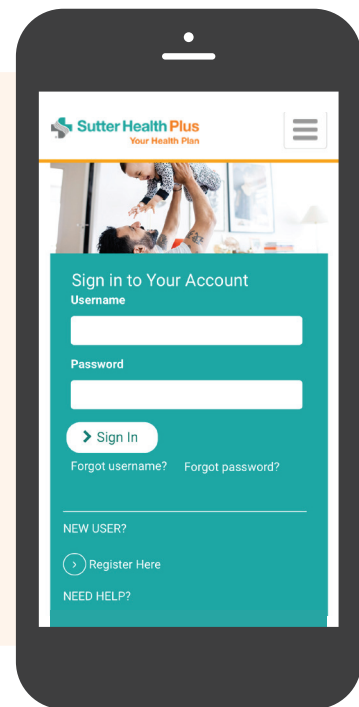
With our portal, you have easy access from your smartphone, tablet, or computer to:

- A summary of individual and family deductibles and out-of-pocket balances
- Your *Benefits and Coverage Matrix (BCM)*, *Evidence of Coverage and Disclosure Form (EOC)*, and *Summary of Benefits and Coverage (SBC)* documents
- Eligibility, benefits, copays, and claims information
- Navigate to the Health and Wellness site
- Sutter Health Plus forms, resources and member newsletter
- Change your PCP
- Request or print member identification (ID) cards



Registration is easy and takes only a few minutes.

1. Go to shplus.org/memberportal
2. Enter your name, date of birth, member ID (listed on top of your ID card) and last four digits of the subscriber's SSN
3. Create a username and password
4. Enter your phone number and provide answers to two security questions (for password retrieval)



If you have questions, please contact Member Services at 1-855-315-5800, Monday through Friday, 8 a.m. to 5 p.m. or visit sutterhealthplus.org/members.