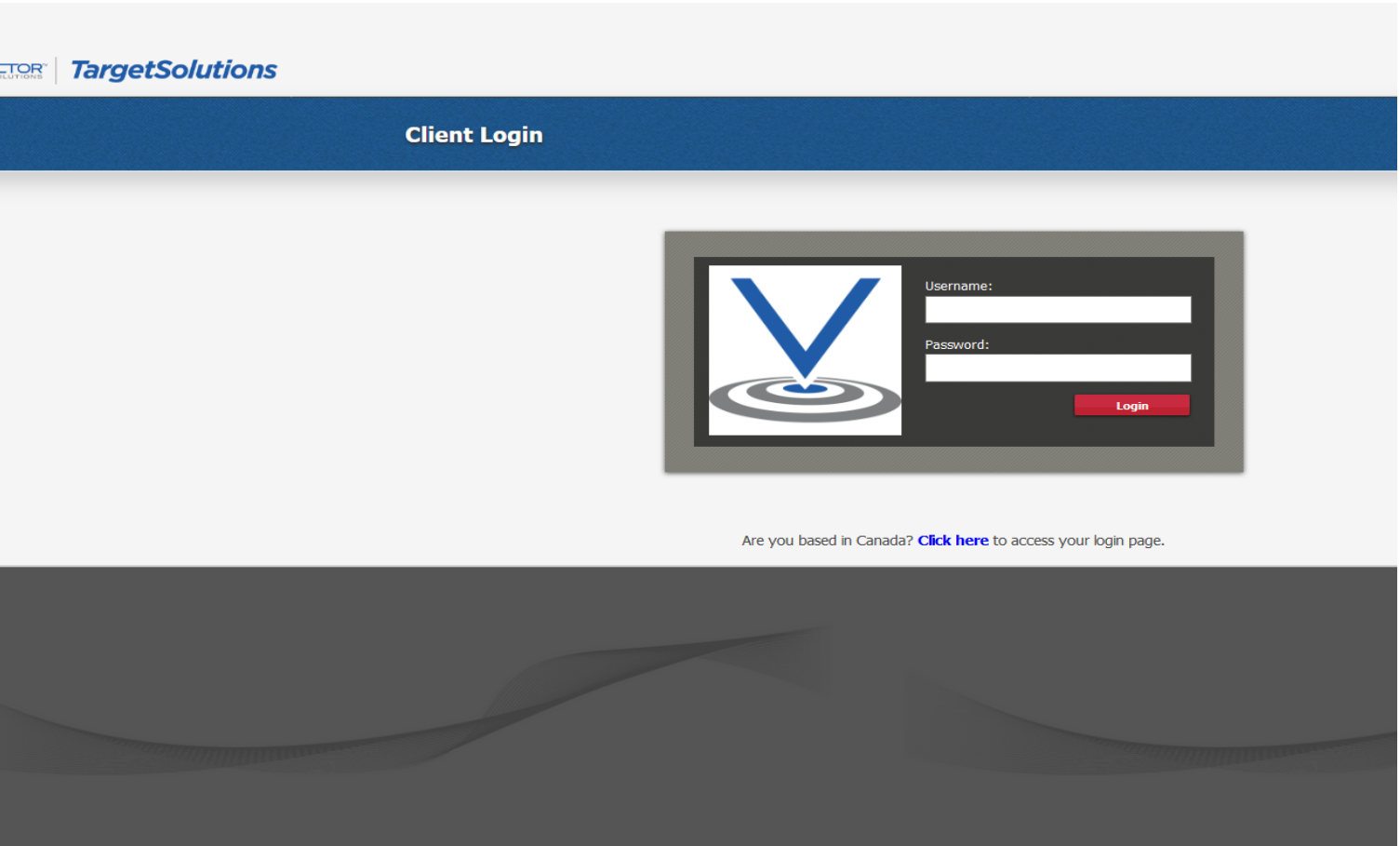


# Accessing Target Solutions Trainings

## 1) [Click here to access the website](#)



## 2) Once the site opens, please enter in your username and password.

**Username:** your @jeffersonunion.net email account\*

ex) dlujan@jeffersonunion.net

**\*Note, if you do not have a @jeffersonunion.net email account, your username is the personal email address you shared with the Human Resources Department at the time you were hired.**

**Password:** JUH5DT3MP

## 3) If it is your first time accessing Target Solutions, you be will asked to create security questions.

## **Common Problems and Solutions**

### **1) Username/Password invalid**

Ensure that you are using your @jeffersonunion.net email. If you don't have a JUHSD email, please use the personal email provided with your hiring paperwork. If you are unsure what email was used, please complete the help request form at [https://app.informedk12.com/link\\_campaigns/target-solutions-troubleshooting?token=B MkjuQC5onVEToxXKk1FA8mB](https://app.informedk12.com/link_campaigns/target-solutions-troubleshooting?token=B MkjuQC5onVEToxXKk1FA8mB).

If you have a Target Solutions account with another district, and are unable to access our trainings, please complete the help request form at [https://app.informedk12.com/link\\_campaigns/target-solutions-troubleshooting?token=B MkjuQC5onVEToxXKk1FA8mB](https://app.informedk12.com/link_campaigns/target-solutions-troubleshooting?token=B MkjuQC5onVEToxXKk1FA8mB).

### **2) Trainings won't open**

Please make sure that you have disabled your pop-up blocker. Some of the trainings do not open as a pop up and others do.

**If you have any questions, please contact Stephanie Tejada at [stejada@jeffersonunion.net](mailto:stejada@jeffersonunion.net).**